Re: FACIAL RECOGNITION FOR ID SYSTEM

Dear [Name],

We write in response to your request for an advisory opinion received by the National Privacy Commission (NPC) via email. You inquire on whether the NPC has recommended or approved any procedure on written, electronic and recorded means in obtaining the express consent of the individual prior to conducting facial recognition for the entry of individual to a private building in lieu of presenting identification cards. If in the negative, you request guidance on the use of facial recognition for identification.

Section 3(d) of Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012 (DPA), defines personal information as “any information whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.” Accordingly, images of an individual are personal information and fall under the protection of the DPA.

The NPC has yet to issue official guidelines on the use of facial recognition in lieu of identification cards, including the process obtaining consent from the data subject. However, the general data privacy principles of transparency, legitimate purpose and proportionality should prevail, and the provisions of the DPA should be upheld, including the rights of the data subjects.

Using facial recognition as a means to identify an individual entering buildings and premises must be grounded on any of the lawful criteria for processing under Section 12 of the law. In this situation, the identification of the individual is linked to ensuring the safety and security of the premises and its occupants, which may fall under “legitimate interests pursued by the
personal information controller” under Section 12 (f) under the DPA. To comply with transparency and the right of the data subject to be informed, employees or occupants of buildings must first be apprised of the use of facial recognition as the chosen identification system, and any information related to the processing of their information in connection such system.

This opinion is based solely on the information you have provided. Additional information may change the context of the inquiry and the appreciation of the facts.

For your reference.

Very truly yours,

(Sgd.) IVY GRACE T. VILLASOTO
OIC-Director IV, Privacy Policy Office

Noted by:

(Sgd.) RAYMUND ENRIQUEZ LIBORO
Privacy Commissioner

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3 (f) The processing is necessary for the purposes of the legitimate interests pursued by the personal information controller or by a third party or parties to whom the data is disclosed, except where such interests are overridden by fundamental rights and freedoms of the data subject which require protection under the Philippine Constitution.